

Surgery Process FAQ

1. When will I be scheduled for my surgery?

Dr. Dobbs is recommending you for a surgical procedure that will be completed in a hospital setting. The time to create your surgical plan and obtain supporting documentation varies, and often there is coordination with another practitioner. Once the surgical plan is in place our surgical and treatment coordinator will obtain benefits and any necessary authorization for Dr. Dobbs services with your insurance company. This can be a timely process (12weeks+ and longer for orthognathic surgery) depending on your specific insurance plan and the complexity of the surgical plan. **Once our office has obtained authorization for the surgery Dr. Dobbs planned, our coordinator will contact you to schedule and review preoperative requirements.**

Please note, all outpatient cases are scheduled at Sky Ridge Medical Center on Tuesdays. Your post-operative appointment will be scheduled for one week following your surgery in our office.

2. When will I know the starting time for my surgery?

Dr. Dobbs requires patients to arrive 2 hours prior to surgery and to discontinue food and any liquids 12 hours prior to surgery.

You will receive a call from preadmission testing with Sky Ridge Medical Center approximately 1-5 business days prior to your surgical date to review your past medical and surgical history and your current medication list. You'll receive pre-operative instructions, including which medications are ok to continue or discontinue the day of surgery, to confirm your check in time and when to stop eating and drinking. If you miss this call or if you have any additional questions, you can reach the preadmission testing department at:720-225-6902.

Occasionally, there are urgent cases that need to be added, and your start time may be adjusted. In the event this occurs, the Saddle Rock Institute staff will contact you and notify you of your adjusted arrival and surgery starting times.

1. What if Pre-Admission Testing is needed prior to surgery?

You will be notified if any preoperative testing or clearances are required prior to your surgery. Depending on the type of clearance you may be required to schedule this with your PCP, specialist or when possible, it will be scheduled with Sky Ridge Medical Center Pre-Admission Testing Clinic.

2. What is the billing process for my surgery?

There will be 3 separate bills for your surgery.

- Saddle Rock Institute will obtain benefits and any necessary authorization with your insurance company for Dr. Dobbs services. There will be a bill from the Saddle Rock Institute.
- Sky Ridge Medical center will verify eligibility and notify you of any amount that is due at the time of service based on your benefits and their services. There will be a bill from Sky Ridge Medical Center.
- Anesthesiology services are typically provided by U.S. Anesthesia Partners (USAP). USAP will obtain authorization for anesthesia if needed and bill your insurance separately for those services. There will be an anesthesia bill.

An authorization or an insurance company stating no authorization is required is not a guarantee of coverage or payment. Any claim submitted is subject to all plan provisions including eligibility requirements, exclusions, limitations, and state mandates.

